



# **Feedback to the 2019-21 Supplement to Merseyside Fire and Rescue Authority's Integrated Risk Management Plan (IRMP) 2017-20**

## **AUDIENCE**

**TO BE PRESENTED TO:  
Strategic Leadership Team  
Authority**

This is an unpublished work, the Copyright in which vests in Merseyside Fire & Rescue Service. All rights reserved. The information contained herein is the property of Merseyside Fire & Rescue Service, and is supplied without liability for errors or omissions. No part may be reproduced or used except as authorised by Contract or other written permission. The Copyright and the foregoing restriction on reproduction and use extend to all media in which information may be embodied ©

## **STRATEGY & PERFORMANCE**

## Document Control

### Amendment History

Version / Issue No.	Date	Author	Remarks / Reason for Change
1.0	11/06/2019	J Fielding	
1.1	12/06/2019	J Fielding	Minor amendments as per comments from D Appleton

### Sign-Off List

Name	Position
CFO Phil Garrigan	Chief Fire Officer
Deb Appleton	Director Strategy & Performance
Jackie Sutton	IRMP Officer

### Distribution List

Name	Position	I / R
Strategic Leadership Group		
Authority		

### Related Documents

Reference No.	Title	Author	Version & Date
1	2019-21 Supplement to Merseyside Fire and Rescue Authority's Integrated Risk Management Plan (IRMP) 2017-20	J Sutton	March 2019

### Ownership

Has it been agreed with the client that this is a publicly owned document?  
Yes/No

If Yes please state URL:

If No please state reason why:

<b>1. AGREEMENT .....</b>	<b>3</b>
<b>2. SUMMARY.....</b>	<b>4</b>
<b>3. INTRODUCTION.....</b>	<b>4</b>
<b>4. METHODOLOGY.....</b>	<b>4</b>
<b>5. RESULTS.....</b>	<b>5</b>

## **1. Agreement**

For the purpose of this report the following agreement was made between the client and the Strategy & Performance Function.

This work was requested by Deb Appleton, Director of Strategy and Performance and received on 10/06/2019.

The Manager<sup>1</sup> has approved this report/ piece of work can be undertaken by the Strategy & Performance Function.

If the scope of the work changes, authorisation must be again obtained and would be noted within the version control document sheet.

It was agreed that this report would be produced in draft format by 11/06/2019, and would be sent electronically to the Director of Strategy & Performance and Client for comment.

The Manager / Client agreed that their comments would be received back by June 2019.

The final report, which will always be in PDF format, would be produced by June 2019, subject to receiving comments.

---

<sup>1</sup> Deb Appleton

## **2. Summary**

The purpose of this report is to present findings from respondents who had provided feedback in response to the: “2019-21 Supplement to Merseyside Fire and Rescue Authority’s Integrated Risk Management Plan (IRMP) 2017-20.” In summary, response to the proposals put forward were well received by respondents and as such this report presents the following findings:

- 97.4% of respondents (74 from 76 valid responses) preferred the alternative 2019-21 IRMP supplement proposals over the original 2017-20 IRMP proposals.
- 92.3% of respondents (72 from 78 valid responses) agreed with the proposal concerning the exploration of opportunities to improve efficiency and effectiveness of response.
- 89.7% of respondents (70 from 78 valid responses) agreed with the proposal concerning the feasibility of drone technology utilised on a retained basis.
- 98.7% of respondents (77 from 78 valid responses) agreed with the proposal for the organisation to explore the use of modern technologies to better inform the mobilisation and dispatch of fire appliances and specialist vehicles.
- 100% of respondents agreed that enhancing data held about properties over the border from Merseyside is a proposal well worth implementing
- 98.8% of respondents (79 from 80 valid responses) agreed that enhancing cross border training with neighbouring fire and rescue services, should be pursued.
- 95.1% of respondents (77 from 81 valid responses) agreed with increasing the staff within the Protection team and introducing the role of Fire Engineer to the non-uniformed establishment

## **3. Introduction**

For the period 14<sup>th</sup> March 2019 to 6<sup>th</sup> June 2019, Merseyside Fire & Rescue Service launched the public consultation regarding the “2019-21 Supplement to Merseyside Fire and Rescue Authority’s Integrated Risk Management Plan (IRMP) 2017-20.”

An online survey was built to capture the feedback from: members of the public, internal staff and partners with regard to the proposals included within the IRMP supplement. This report summarises the feedback received from the community with regard to the IRMP proposals.

## **4. Methodology**

For the purpose of this report, data has been extracted from SurveyMonkey (the system used to collect survey feedback) and analysed using Microsoft Excel 2013. Mapping was completed using MapInfo 11. This report analyses the questions in order of their appearance on the original online survey.

Though the survey is now closed to any further contribution, its original web address was [https://www.surveymonkey.co.uk/r/201920\\_SupplementalIRMP](https://www.surveymonkey.co.uk/r/201920_SupplementalIRMP)

In total there were 81 responses; as not all questions were completed by respondents, only valid counts and percentages are used in the analysis.

Selected comments used within this report are verbatim.

## **5. Results**

Introduction from original online survey

### **Original 2017-20 IRMP Proposals**

*During the day (0830-2030) we will continue to have 24 appliances immediately available to be deployed to incidents & two appliances that can be mobilised within 30 mins.*

*Overnight (2030-0830) this number will reduce to 18 immediately available fire engines with a further 8 available on a maximum 30 minute delay.*

*These additional fire engines will be available through the use of secondary wholetime retained contracts for firefighters.*

### **Alternative 2019-21 IRMP Supplement Proposals**

*During the day we will have 27 immediately available fire appliances (including a Search & Rescue appliance) with a further 3 available within 30 minutes (for resilience purposes).*

*And*

*21 immediately available fire appliances (including a Search & Rescue appliance) during the night with a further 9 available within 30 minutes (for resilience purposes).*

*To achieve this we intend to increase the number of fire fighters employed by Merseyside Fire & Rescue Authority from 620 to 642.*

*To achieve this we intend to recruit up to 60 new firefighters each year during the life of the plan to maintain the 642 figure.*

*This proposal also includes a commitment to maintain fire engines with five firefighters on at key locations (including those where five firefighters are required to operate our National Resilience assets) with other locations operating with four firefighters per fire engine.*

*We propose to increase the number of available fire engines by the introduction of a 'Hybrid' duty system at three locations; Liverpool City, Wallasey and St. Helens, this system combines elements of Days, Nights and Retained duties whilst also maintaining immediate cover with at least one 24/7 fire engine.*

## Q1: Which proposal would you prefer the Authority to adopt?

Proposal	Count	%
Alternative 2019-21 IRMP Supplement Proposals	74	97.4%
Original 2017-20 IRMP Proposals	2	2.6%
<b>Total</b>	<b>76</b>	<b>100.0%</b>

The majority of respondents (97.4%, 74 from 76 valid responses) preferred the alternative 2019-21 IRMP supplement proposals over the original 2017-20 IRMP proposals.

### Feedback received:

- An increase from 26-30. More vehicles should keep response time good.
- An increase to firefighting capacity is fantastic news. However I see no mention of control staff staffing and resilience.
- Everything needs to be more cost effective to be able to move forward to be able to sustain our services
- Further coverage of available fire engines is a better proposal
- More Firefighter will make us safer and more prepared
- Population growth demands more staff
- The old saying..."There is safety in numbers" rings particularly true in this context.
- The alternative, by increased resources presumably will reduce response times emergencies
- The first fire chief to have the ability to increase appliance availability and firefighter numbers in a generation. Well done Boss 👍
- Provides a greater response for the community more firefighters more trucks more capability
- Demands Change
- More firefighters and appliances available both in the day and night would be beneficial to the local community
- Seems the better option in order to keep our city safeguarded from harm, and since there is a recruitment drive this will improve the mental health and morale of operational colleagues.
- The 2019-21 proposals provide a greater number of available appliances on a 24/7 basis as well as increased number of supplementary appliances throughout the day. The increase in fire fighter numbers also provided greater cover for absences on annual / special / sick leave
- I support the 2019-21 proposal
- As a fire service enthusiast, I am well aware of the impact that austerity has had not just on Merseyside but the wider UK fire service. I feel very strongly that the fire service should be risk led and not demand led. Yes incidents have fallen by nearly half since around 2004, but that does not mean the fire service can cope with continuous cuts to its operational resources. I want to know and see that my local fire service has the resilience to deal, manage and cope with any type of incident. After speaking to fellow enthusiasts and reading the report into the 2017 car park fire, I felt that had Merseyside had more pumping appliances and primary crewed its CPL's, then the resilience and cover would have been far more robust (for example, Wallasey had to mobilise so as to collect the CPL for the car park fire but had it been primary crewed this would of freed up Wallasey and allowed them to stay on standby at Bromborough). An increase in pumping appliances will enable Merseyside to better respond to large scale incidents by only requesting mutual aid assistance on the basis it is the nearest rather than Merseyside not having enough resilience within its resources. A greater resilience will also mean that crews can be better rotated at protracted incidents rather than reliefs having to stay longer due to a lack of resources. If these proposals go ahead, I feel there needs to be assurances that the nearest pumping appliances (for example 2 St Helens pumps attending a house fire in St Helens rather than 1 from St Helens and another from Newton-Le-Willows)- however this aspect mainly applies to the day

crewed stations that are on 30 minute recall to duty or CPL (for example a building fire in St Helens needing a CPL should have the St Helens CPL attend and not one from Liverpool or Southport) is sent rather than the nearest available. The 2019-21 proposal sounds good in theory but needs to work in practice.

- The second proposal provides more fire appliances and staff however I would amend this proposal very slightly by tweaking the Hybrid duty system, at least for a trial period, to see how it pans out. This tweak would still provide for 21 immediately available appliances at night with a further 9 available within 30 minutes as well as 27 immediately available fire appliances during the day but would potentially drop the further 3 available within 30 minutes during the day. The reason for this is that whilst I believe the Hybrid duty system to be a very good idea in principle, I believe that by far the biggest thing that makes it unattractive to work is the daytime retained element. My concern is that the Hybrid doesn't get off to a positive start during the trial period by being staffed by people who actively want to work it and is therefore viewed negatively before it even has a chance. Dropping the daytime retained could be the difference between having an oversubscription of volunteers wishing to work the system and needing to recruit/post into the system which will have a massive effect on how well it works in practice. The Hybrid system effectively provides 6 appliances per station (2 immediate + 1 retained in the day and 1 immediate + 2 retained at night). Of these 6 appliances, the 1 retained during the day is probably the least important as there are already 27 immediately available during the day as opposed to 21 at night HOWEVER conversely, it is this appliance which would provide the biggest hindrance to people wanting to work the system. The Hybrid could have 5/6ths of what is ultimately absolutely desirable for a trial and during this time monitor how often that "6th appliance" would be used if available. If it is negligible or even "not at all" then perhaps it could be dropped from the system altogether as the small benefit in terms of provision of fire cover would be outweighed by the negative perceptions of those working it. The obvious time that it may be useful to have this "6th appliance" would be spate conditions however, this would effectively mean losing the night time cover that the Hybrid system seeks to provide as the firefighters due in for nightshift would have to be given stand down/recovery time anyway. Instead, for exceptional circumstances only (e.g. Spate conditions/large protracted incidents), the 3rd appliance could be staffed using DDs from non-key stations riding 5s and/or overtime. This probably wouldn't cost any more than the original plans as the alternative night cover for crews brought in on retained during the day would need to have been found by this same means (DDs + overtime) anyway. In summary I'd say that the Alternative 2019-21 proposal is most certainly an improvement in theory however a small tweak would massively enhance how it is perceived and therefore works in practice with only a very slight reduction in the overall amount of fire cover.
- Secure cover for Wallasey and City Centre 24/7. Have Kensington Wholetime not closing at 8.30 PM.
- Utilising reserves - reducing debt to finance additional resources makes sense, appears to give additional...

### Additional Breakdowns (*valid data only*):

Status	Alternative 2019-21 IRMP Supplement Proposals	Original 2017-20 IRMP Proposals	Total	%
Member of the public	63	1	64	87.7%
Merseyside Fire & Rescue Service Staff	7		7	9.6%
Other (please specify)	2		2	2.7%
<b>Total</b>	<b>72</b>	<b>1</b>	<b>73</b>	<b>100.0%</b>
%	98.6%	1.4%	100.0%	

The vast majority of respondents to the survey were members of the public, accounting for 87.7% of responses (64 from 73 valid responses). Of note, the Merseyside Fire & Rescue Service staff that responded all agreed with the Alternative 2019-21 IRMP Supplement Proposals.

Gender	Alternative 2019-21 IRMP Supplement Proposals	Original 2017-20 IRMP Proposals	Total	%
Female	21		21	29.2%
Male	50	1	51	70.8%
<b>Total</b>	<b>71</b>	<b>1</b>	<b>72</b>	<b>100.0%</b>
%	98.6%	1.4%	100.0%	

The majority of respondents (70.8% or 51 from 72 valid responses) were male, with females making up 29.2% (21 out of 72).

Ethnic Origin	Alternative 2019-21 IRMP Supplement Proposals	Original 2017-20 IRMP Proposals	Total	%
White: English	63	2	65	89.0%
White: Irish	2		2	2.7%
Mixed / Multiple Ethnic background: White & Asian	1		1	1.4%
Other (please specify)	2		2	2.7%
Prefer not to say	3		3	4.1%
<b>Total</b>	<b>71</b>	<b>2</b>	<b>73</b>	<b>100.0%</b>
%	97.3%	2.7%	100.0%	

The majority of respondents were White English, accounting for 89% overall (65 from 73 valid responses). There were 2 White Irish respondents, 1 Mixed White and Asian, 2 Other and 3 Prefer not to Say.

Disability Status	Alternative 2019-21 IRMP Supplement Proposals	Original 2017-20 IRMP Proposals	Total	%
Yes	14	1	15	20.8%
No	53	1	54	75.0%
Prefer not to say	3		3	4.2%
<b>Total</b>	<b>70</b>	<b>2</b>	<b>72</b>	<b>100.0%</b>
%	97.2%	2.8%	100.0%	

The majority of respondents (75%, 54 from 72 valid responses) stated that they were not disabled, with 20.8% (15 from 72) stating that they were disabled to some degree.

**Q2: We will continue to explore opportunities to improve the efficiency and effectiveness of the Service, including whether the current locations of our fire stations and other buildings allow us to provide the best services and whether there is any scope for further station mergers. Do you agree or disagree with this proposal?**

Proposal	Count	%
Agree	72	92.3%
Disagree	6	7.7%
<b>Grand Total</b>	<b>78</b>	<b>100.0%</b>

The majority of respondents (92.3%, 72 from 78 valid responses) agreed with the proposal in relation to the organisation exploring opportunities to improve efficiency and effectiveness of response.



## Feedback received:

- Wide spread of resource & ability to cover a wider area
- This should always be monitored to optimise both the efficiencies in terms of financial costs as well as operational effectiveness.
- The nature of the service needs to evolve continually to take account of changes in the nature of response activities as well as to embrace changes in equipment, technology, H&S legislation etc
- Local stations inspire confidence in meeting local needs
- I think this will be a good thing to utilise resources
- I do agree maybe have a triple merge with ambulance and fire services having one main hub for emergency services in small areas and for bigger cities.
- Have to be pragmatic about response and move with the times
- This is surely one of the duties of the Fire Authority and its Chief Fire Officer, and should not be regarded as a “new” proposal.
- Once a fire station is sold, it is gone. I agree with the potential of moving stations to better cover risk, but wholeheartedly disagree with stations merging. The only merging I would like to see is stations with training facilities.
- Job loss / redundancy of firefighters - merging sounds like an excuse to cut staff members. Safety implications of this
- I don't like the idea of further mergers, however, depending on the location, if it results in multiple stations having two pumps that are whole-time and response times are not massively impacted then it might work. Perhaps the service should consider measuring response times for station areas rather than as a whole to ensure that a fast and effective response is consistently being made.
- They should be implemented with no degradation to response time
- Provided that it does not result in increased attendance times to areas with a significant sleeping risk or a deterioration in terms and conditions for firefighters.
- Merge stations - less cost of running 2 stations. However the cost of building and all other aspects can cause a lot of debt. Already paying a lot of debt out of the £59m pot and the £27m pot.
- Improve existing buildings that have not been improved yet. Bromborough, Heswall. Replacement doors that can save time when turning out to 999 calls. Stop having to open the doors by hand.
- Consideration should be given when large housing developments. Builders should be encouraged to include "wired in" fire alarms as standard
- An increase in firefighters and appliances doesn't mean that the available resources should not be used effectively and if achieving such effectiveness is achieved by stn mergers and/or stn relocations then these should be considered.

## Additional Breakdowns (*valid data only*):

Status	Agree	Disagree	Total	%
Member of the public	60	5	65	87.8%
Merseyside Fire & Rescue Service Staff	7		7	9.5%
Other (please specify)	1	1	2	2.7%
<b>Total</b>	<b>68</b>	<b>6</b>	<b>74</b>	<b>100.0%</b>
%	91.9%	8.1%	100.0%	

Though the majority of members of the public agreed with the proposal (60), 5 disagreed with the proposal.

Gender	Agree	Disagree	Total	%
Female	19	2	21	28.4%
Male	49	4	53	71.6%
<b>Total</b>	<b>68</b>	<b>6</b>	<b>74</b>	<b>100.0%</b>
%	91.9%	8.1%	100.0%	

Ethnic Origin	Agree	Disagree	Total	%
White: English	63	3	66	89.2%
White: Irish	2		2	2.7%
Mixed / Multiple Ethnic background: White & Asian	1		1	1.4%
Other (please specify)	1	1	2	2.7%
Prefer not to Say	1	2	3	4.1%
<b>Total</b>	<b>68</b>	<b>6</b>	<b>74</b>	<b>100.0%</b>
%	91.9%	8.1%	100.0%	

Disability Status	Agree	Disagree	Total	%
Yes	15		15	20.5%
No	50	5	55	75.3%
Prefer not to say	2	1	3	4.1%
<b>Total</b>	<b>67</b>	<b>6</b>	<b>73</b>	<b>100.0%</b>
%	91.8%	8.2%	100.0%	

**Q3: We will explore the feasibility of introducing a drone capability which would be provided on a retained basis by crews operating from a hybrid station. Do you agree or disagree with this proposal?**

Proposal	Count	%
Agree	70	89.7%
Disagree	8	10.3%
<b>Total</b>	<b>78</b>	<b>100.0%</b>

The majority of respondents (89.7%, 70 from 78 valid responses) agreed with the proposal in relation to the fire & rescue service exploring the feasibility of drone technology utilised on a retained basis.

#### Feedback received:

- Would quickly identify locality of fires etc. and availability of access in built up areas
- The use of any technology to support effectiveness & save lives is key
- Such a facility would add to the management of incidents effectively. Consideration to a flexible criteria - within reason - to ensure best use.
- Saves money by running it in a different way
- Brilliant idea - check severity and dangers before arrival
- Any resource should be used
- A drone capability allows incidents to be managed more efficiently and decisions to be made early on the fire ground in order for a quick management and control of incident
- It is a fantastic idea, gives officers a better understanding of what they are about to meet and to save time and money hoaxes
- I think this is a good idea as it will help deal and manage with incidents and help keep firefighters safe. However, to me there are wider considerations and issues as mentioned above that need to take priority.
- I think that a drone capability would massively help with sectorised jobs in particular. Photographic updates of the incident that can be used to produce an accurate overall map of the job and a quick means of doing a "360" ARA are just two of the examples I can think of where it would be useful.
- For the amount of large scale incidents that we attend the use may not be cost effective.
- Drone investment should be at one of the stations 224 and ready to be deployed straight away not on a retain call in time awaiting for a crew to be called in
- Efficient
- Perhaps a joint strong deal with all emergency services

- This could be a great asset, not only to the Fire Service but to all Emergency Services. I suggest that it might be considered as a joint venture financed and supported by all major Emergency services.
- Would draw resources from overstretched budget with little to be gained.
- What would a drone do to improve operational efficiency??
- Cost - cuts to services, loss of engines and firefighters losing jobs. Surely a drone would be costly. Would rather have more firefighters in work / engines available, then rely on a drone

### Additional Breakdowns (*valid data only*):

Status	Agree	Disagree	Total	%
Member of the public	58	7	65	87.8%
Merseyside Fire & Rescue Service Staff	7		7	9.5%
Other (please specify)	2		2	2.7%
<b>Total</b>	<b>67</b>	<b>7</b>	<b>74</b>	<b>100.0%</b>
%	90.5%	9.5%	100.0%	

Though the majority of members of the public agreed with the proposal (58), 7 disagreed with the proposal.

Gender	Agree	Disagree	Total	%
Female	19	3	22	29.7%
Male	48	4	52	70.3%
<b>Total</b>	<b>67</b>	<b>7</b>	<b>74</b>	<b>100.0%</b>
%	90.5%	9.5%	100.0%	

Ethnic Origin	Agree	Disagree	Total	%
White: English	58	8	66	89.2%
White: Irish	2		2	2.7%
Mixed / Multiple Ethnic background: White & Asian	1		1	1.4%
Other (please specify)	2		2	2.7%
Prefer not to Say	3		3	4.1%
<b>Total</b>	<b>66</b>	<b>8</b>	<b>74</b>	<b>100.0%</b>
%	89.2%	10.8%	100.0%	

Disability Status	Agree	Disagree	Total	%
Yes	13	3	16	21.9%
No	50	4	54	74.0%
Prefer not to say	2	1	3	4.1%
<b>Total</b>	<b>65</b>	<b>8</b>	<b>73</b>	<b>100.0%</b>
%	89.0%	11.0%	100.0%	

**Q4: We will explore the use of technology to support the mobilisation of resources to all operational incidents types, using mobile phone capabilities (data/technology) to better inform the mobilisation and dispatch of fire engines and specialist vehicles – e.g. 999Eye (as used by West Midlands FRS). Do you agree or disagree with this proposal?**

Proposal	Count	%
Agree	77	98.7%
Disagree	1	1.3%
<b>Total</b>	<b>78</b>	<b>100.0%</b>

The vast majority of respondents (98.7%, 77 from 78 valid responses) agreed with the proposal for the organisation to explore the use of modern technologies to better inform the mobilisation and dispatch of fire appliances and specialist vehicles.

#### **Feedback received:**

- Would help greatly as there are advances of technology everywhere nowadays, false responses etc.
- Technology improvement are a must. This will aid to promote a more efficient service.
- Provided all elements of mobilisation are recorded fully and strict protocols are in place for use.
- Key station mobilisation is not effective. Anything which can improve mobilisation and response times is a must
- I would expect this to be part of the ongoing responsibilities of a modern Fire & Rescue Service, rather than a new proposal.....in the manner of the “old” Staff Officer’s Dept.
- I strongly believe this is something that is very useful and vital for control operators and Incident Commanders when dealing, managing and assessing the early stages of a developing incident. Deploying a more effective response early on will help bring incidents to a close quicker and will allow the officers to make a more informed decision.
- Given the amount of flack control took on the Grenfell dispatches programme, anything that could help them better assess what information to give out can only be a good thing.
- Any advances in technology which can support mobilisation processes should be embraced as this is usually the most time critical part of the overall response process where small margins can make big differences.
- On the go technology could prove useful e.g. to update team members / services collaborating e.g. ambulance and fire
- Good idea. Could this information then be shared by Police and Ambulance Service. Vice Versa

#### **Additional Breakdowns (*valid data only*):**

Status	Agree	Disagree	Total	%
Member of the public	64	1	65	87.8%
Merseyside Fire & Rescue Service Staff	7		7	9.5%
Other (please specify)	2		2	2.7%
<b>Total</b>	<b>73</b>	<b>1</b>	<b>74</b>	<b>100.0%</b>
<b>%</b>	<b>98.6%</b>	<b>1.4%</b>	<b>100.0%</b>	

Gender	Agree	Disagree	Total	%
Female	20		20	27.0%
Male	53	1	54	73.0%
<b>Total</b>	<b>73</b>	<b>1</b>	<b>74</b>	<b>100.0%</b>
%	98.6%	1.4%	100.0%	

Ethnic Origin	Agree	Disagree	Total	%
White: English	64	1	65	89.0%
White: Irish	2		2	2.7%
Mixed / Multiple Ethnic background: White & Asian	1		1	1.4%
Other (please specify)	2		2	2.7%
Prefer not to say	3		3	4.1%
<b>Total</b>	<b>72</b>	<b>1</b>	<b>73</b>	<b>100.0%</b>
%	98.6%	1.4%	100.0%	

Disability Status	Agree	Disagree	Total	%
Yes	13	1	14	19.4%
No	55		55	76.4%
Prefer not to say	3		3	4.2%
<b>Total</b>	<b>71</b>	<b>1</b>	<b>72</b>	<b>100.0%</b>
%	98.6%	1.4%	100.0%	

**Q5: In light of findings from the 2018 fire and rescue service inspection process we intend to consider how best to enhance the information we hold about risks in neighbouring fire and rescue services to assist us when we respond to over the border incidents. Do you agree or disagree with this proposal?**

Proposal	Count	%
Agree	80	100.0%
Disagree	0	0.0%
<b>Total</b>	<b>80</b>	<b>100.0%</b>

100% of respondents agreed that enhancing data held about properties over the border from Merseyside is a proposal well worth implementing.

#### **Feedback received:**

- Why hasn't this been done already? Should not be a proposal up for discussion.
- We should work with surrounding areas to pool our resources and experience
- This makes sense as any risk information that can be gathered in advance will aid safety and effectiveness if and when we are required at ops. This should be a two way thing with MFRS actively seeking to inform other neighbouring FRS of our risk information too.
- This is important to have as it will help crews be more safe and support neighbouring brigades better by having a greater understanding of their risks and procedures.
- Like wild fire or even terrorist attacks where multi areas join together to help maintain their services for their local areas for day to day incidents.
- Interoperability is important not just in risk, but in procedures also. This needs to be considered as a priority
- Improved risk identification and mitigation should improve the efficiency in utilising scarce resources.

- Collaboration with neighbours always a good thing
- Can learn from each other - synergy of techniques and resources
- Can help to provide best services possible
- Always agree with working together
- All new technology should be implemented as and when available

### Additional Breakdowns (*valid data only*):

Status	Agree	Disagree	Total	%
Member of the public	67		67	88.2%
Merseyside Fire & Rescue Service Staff	7		7	9.2%
Other (please specify)	2		2	2.6%
<b>Total</b>	<b>76</b>		<b>76</b>	<b>100.0%</b>
%	100.0%	0.0%	100.0%	

Gender	Agree	Disagree	Total	%
Female	23		23	30.3%
Male	53		53	69.7%
<b>Total</b>	<b>76</b>		<b>76</b>	<b>100.0%</b>
%	100.0%	0.0%	100.0%	

Ethnic Origin	Agree	Disagree	Total	%
White: English	68		68	89.5%
White: Irish	2		2	2.6%
Mixed / Multiple Ethnic background: White & Asian	1		1	1.3%
Other (please specify)	2		2	2.6%
Prefer not to Say	3		3	3.9%
<b>Total</b>	<b>76</b>		<b>76</b>	<b>100.0%</b>
%	100.0%	0.0%	100.0%	

Disability Status	Agree	Disagree	Total	%
Yes	16		16	21.3%
No	56		56	74.7%
Prefer not to say	3		3	4.0%
<b>Total</b>	<b>75</b>		<b>75</b>	<b>100.0%</b>
%	100.0%	0.0%	100.0%	

**Q6: In light of findings from the 2018 fire and rescue service inspection process we intend to consider how best to enhance cross border training with neighbouring fire and rescue services to assist us when we respond to over the border incidents. Do you agree or disagree with this proposal?**

Proposal	Count	%
Agree	79	98.8%
Disagree	1	1.3%
<b>Total</b>	<b>80</b>	<b>100.0%</b>

The vast majority of respondents (98.8%, 79 from 80 valid responses) agreed that enhancing cross border training with neighbouring fire and rescue services, should be pursued.

## Feedback received:

- We should work together to reach our desired outcomes
- This should have been done already, in the light of previous cost cutting of appliances and crews in riparian Brigades.
- Multi border working can improve the knowledge and expertise of colleagues which can be beneficial for colleagues on the ground
- More integration and collaboration can only be helpful
- I think that this is a very positive move for several reasons. 1. Cross border incidents are only likely to increase if we get conditions like we did in summer 2018 and training is the best way to prepare for this. 2. All FRS will do certain things in slightly different ways and seeing how others work may enhance the capabilities of each FRS through sharing ideas and even altering SOPs if we think someone else is doing things better than we are (or vice versa). 3. Training is better when it is stimulating/new rather than simply "going through the motions" and working in a different area and/or with different FRS could be an excellent means of helping achieve this.
- I think it will be more efficient re response. Will help teams if they have to go to other areas too
- Definitely, ability to work together when needed will help overall
- This is important to have as it will help crews be more safe and support neighbouring brigades better by having a greater understanding of their risks and procedures.
- As necessary
- Teamwork

## Additional Breakdowns (*valid data only*):

Status	Agree	Disagree	Total	%
Member of the public	66	1	67	88.2%
Merseyside Fire & Rescue Service Staff	7		7	9.2%
Other (please specify)	2		2	2.6%
<b>Total</b>	<b>75</b>	<b>1</b>	<b>76</b>	<b>100.0%</b>
%	98.7%	1.3%	100.0%	

Gender	Agree	Disagree	Total	%
Female	22		22	28.9%
Male	53	1	54	71.1%
<b>Total</b>	<b>75</b>	<b>1</b>	<b>76</b>	<b>100.0%</b>
%	98.7%	1.3%	100.0%	

Ethnic Origin	Agree	Disagree	Total	%
White: English	66	1	67	89.3%
White: Irish	2		2	2.7%
Mixed / Multiple Ethnic background: White & Asian	1		1	1.3%
Other (please specify)	2		2	2.7%
Prefer not to Say	3		3	4.0%
<b>Total</b>	<b>74</b>	<b>1</b>	<b>75</b>	<b>100.0%</b>
%	98.7%	1.3%	100.0%	

Disability Status	Agree	Disagree	Total	%
Yes	15	1	16	21.6%
No	55		55	74.3%
Prefer not to say	3		3	4.1%
<b>Total</b>	<b>73</b>	<b>1</b>	<b>74</b>	<b>100.0%</b>
%	98.6%	1.4%	100.0%	

**Q7: We will increase the number of staff in our Protection team to carry out legislative fire safety work. We also plan to introduce a non-uniformed role of Fire Engineer to provide technical expertise that will assist us provide expert advice to building owners and developers. Do you agree or disagree with this proposal?**

Proposal	Count	%
Agree	77	95.1%
Disagree	4	4.9%
<b>Total</b>	<b>81</b>	<b>100.0%</b>

The majority of respondents (95.1%, 77 from 81 valid responses) agreed with increasing the staff within the Protection team and introducing the role of Fire Engineer to the non-uniformed establishment.

### **Feedback received:**

- There are apparent gaps in Protection and this proposal would help ease the pressure on the current Protection staff.
- I think that this is an excellent idea and makes perfect sense. I think that the roll out of SIRAH to replace the SSRI system for Firefighters will help to reduce the bureaucratic burden on operational crews whilst streamlining the information into that which is absolutely relevant to what they require however there is still definitely a place for the "higher level" information/legislative work the needs to be carried out in order to have an excellent Protection strategy. I firmly believe that this is best carried out by a specialist, non-uniformed led team as part of the overall IRMP.
- I strongly support this proposal. Prevention and protection plays an extremely important and vital role within the fire service. Increased numbers of staff will mean that more visits can be carried out and make sure that organisations are adhering to the fire safety legislation. I do not want to hear that people have been injured or died due to having a lack of fire safety awareness or fire safety measures in place. A Grenfell Tower type incident should not be allowed to happen again.
- Versatility
- As Necessary
- Prevention and Safety
- Will the protection officers collaborate with other protection officers in order to share ideas and resources? To become a more co-ordinated service
- Training firefighters, or at least a couple of firefighters on each station, up to the level of the protection team would help streamline the process of identifying and managing risks and fire safety in each station area.
- This was all part and parcel of the former Fire Prevention Officers' duties, once upon a time, and many qualified FPOs provided expert advice to property owners, developers, architects, and Local Authority Building Control Officers et al.....! The old system worked and didn't need "fixing".
- Provided that the role was undertaken by a person with fire fighting experience to ensure that they fully understood the implications of the advice/information they provide.
- Many corners seem to be cut with buildings
- I would already expect some of the senior management to have this expert knowledge
- A single person would have limited scope and reach. This role feels like it does not sit in the Fire Service



## Additional Breakdowns (*valid data only*):

Status	Agree	Disagree	Total	%
Member of the public	64	4	68	88.3%
Merseyside Fire & Rescue Service Staff	7		7	9.1%
Other (please specify)	2		2	2.6%
<b>Total</b>	<b>73</b>	<b>4</b>	<b>77</b>	<b>100.0%</b>
%	94.8%	5.2%	100.0%	

Though the majority of members of the public agreed with the proposal (64), 4 disagreed with the proposal.

Gender	Agree	Disagree	Total	%
Female	23		23	29.9%
Male	50	4	54	70.1%
<b>Total</b>	<b>73</b>	<b>4</b>	<b>77</b>	<b>100.0%</b>
%	94.8%	5.2%	100.0%	

Ethnic Origin	Agree	Disagree	Total	%
White: English	64	4	68	89.5%
White: Irish	2		2	2.6%
Mixed / Multiple Ethnic background: White & Asian	1		1	1.3%
Other (please specify)	2		2	2.6%
Prefer not to Say	3		3	3.9%
<b>Total</b>	<b>72</b>	<b>4</b>	<b>76</b>	<b>100.0%</b>
%	94.7%	5.3%	100.0%	

Disability Status	Agree	Disagree	Total	%
Yes	15	1	16	21.3%
No	53	3	56	74.7%
Prefer not to say	3		3	4.0%
<b>Total</b>	<b>71</b>	<b>4</b>	<b>75</b>	<b>100.0%</b>
%	94.7%	5.3%	100.0%	

## Q8: If you have any other comments to make about the proposals in our IRMP supplement, please do so here:

### Praise for the supplement and its proposals

- MFRA should be commended in being able to expand its service during the current climate of austerity and cuts.
- I think the new plan is much more community protective and focused. Well done
- What goes around eventually comes around.
- It is refreshing to see an improvement in the number of fire engines and firefighters. It would be nice to see an improvement in training facilities outside of the training and development academy, either on stations or within a district for stations to utilise.
- Good Luck!
- Plans well thought out & communicated
- Needs change over time. I believe these are better proposals.

### Other Comments and Considerations

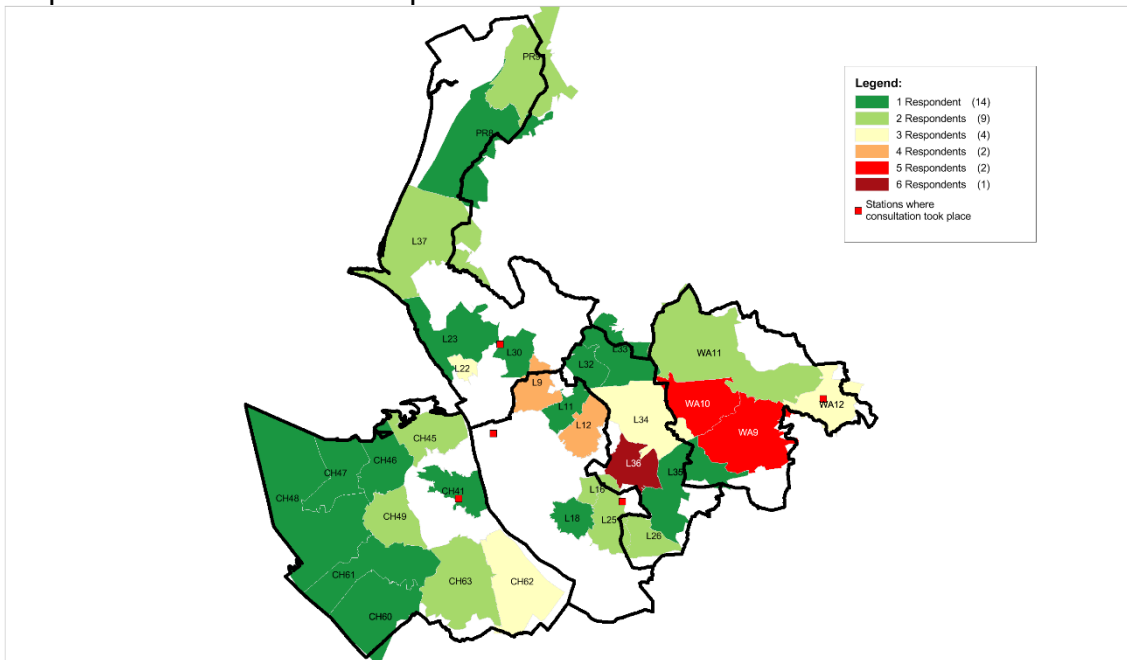
- Cancel the 8.30 till 8.30 closure time for Kensington, Crosby, Aintree. Have Kensington wholetime to cover the area and demand. Have City Centre become a Key Station and Have a Standby available. Stop sending City Centre on standby duties.
- I would like to see all 4 Combined Platform Ladder's primary crewed and considerations into whether Saughall Massie and Prescott fire stations should have a second pump. For Saughall Massie this would help provide greater cover and resilience to that area regarding make ups, persons reported incidents and standby's. As for Prescott, I would

prefer there to be a second pump at that location rather than having three at St Helens. I would also like to see Kirkdale have a second pump so that surrounding stations are relied on less to crew the specialist appliances based there. For example if Kirkdale's only pump is sent to an incident that then needs the hose layer, another crew would likely have to bring it to the incident. However, providing Kirkdale with a second pump reduces the likelihood of this happening and therefore freeing up other pumping appliances.

- Save money by employing facilities management direct and not through contractors who are slow and managed badly
- Will the health / mental health of firefighters be looked after because this should be a priority

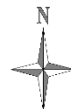
## Postcode Analysis

Map 1: Postcodes where respondents live and consultation venues



Postcodes where Respondents Live

Author: J Fielding, Strategy & Performance Date: 11/06/2019 Produced Using MapInfo  
 Map Reference:  
 © Crown copyright and database rights 2019 Ordnance Survey 100026956



The map (based on 69 valid returns), identifies the locations of where individuals live who either completed the survey. The post codes of L36, WA10 and WA9 provided the greatest amount of completed surveys.

No respondent provided a postcode that was external to Merseyside.